



DTE

Understanding your natural gas pricing

DTE Energy passes the cost of natural gas we buy through to you with zero markup. That means you pay what we pay for the natural gas you use, as reflected by the **Gas Cost Recovery** charge on your bill.

Every customer, regardless of usage, pays the monthly **Customer Service** charge. That charge helps pay for the cost of reading meters, preparing bills and maintaining our gas distribution system.

Safety and reliability

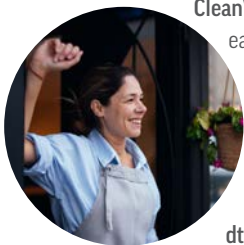
DTE Energy maintains a network of storage facilities, pipelines, mains and service lines that bring in natural gas from across the country and distribute it to your business. The **Distribution Charge** on your bill helps pay for maintenance and upkeep of that network.



We are also hard at work upgrading older lines with newer, modern materials that ensure your service is there when you need it. The **IRM Surcharge** on your bill helps DTE make these improvements.

The **Reservation Charge** on your bill helps acquire enough natural gas to maintain safe and reliable service even during the most extreme high-use winter months.

Options for you



CleanVision Natural Gas Balance is an easy, affordable way to balance the environmental impact of natural gas use. You can address up to 100% of an average household's natural gas emissions when you enroll.

Learn more and join today at

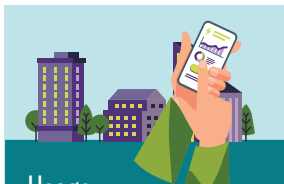
dteenergy.com/naturalgasbalance.

DTE provides a number of billing and payment programs to meet your business needs, including AutoPay, BudgetWise Billing, eBill Paperless Billing, and Flexible Due Date. Learn more at **dteenergy.com/businessbilling.**

The **Gas Customer Choice program** provides natural gas customers the option of purchasing gas at unregulated prices offered by an alternative gas supplier. For more information, visit **dteenergy.com/gaschoice.**

Factors that impact your bill

Here are the four key factors that will determine how high or low your energy bill may be.



Usage

The primary factor that impacts your monthly energy bill is usage – the amount of energy used during a billing cycle.




Weather

A couple of days of extreme weather – hot or cold – can make heating and cooling equipment run longer, increasing your energy use.



Changes in the office

More people in the office means more equipment is being used, or you may even make adjustments to the thermostat to make more people comfortable.



Days billed

The number of days in a billing cycle can range between 26 to 33 days.

When you receive your next bill, take a few minutes to consider the impact these factors may be having on your bottom line.

Helping your business save

Explore energy efficiency tips and resources that will help your business save energy and money at dteenergy.com/savenow.





Did you know?

At DTE Energy, we are committed to providing safe, reliable and affordable energy. DTE is regulated by the Michigan Public Service Commission (MPSC), which means our prices are regulated and can only change when they are approved by the Commission.

To see the details of each natural gas rate, including the DTE Energy tariffs approved by the MPSC, go to dteenergy.com/pricing or request a copy at mydteenergy@dteenergy.com.

Want more help?

Learn more about natural gas pricing at dteenergy.com/pricing.

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DTE



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