



The safe, reliable and affordable natural gas you depend on is about to get even better.

Check the schedule for your property:
dteenergy.com/gas-map

See Frequently Asked Questions:
dteenergy.com/natural-gas-upgrades

Watch a short video for more info:

1. Scan this code with your phone's camera.
2. Click on the link at the top of your screen.



Contact us at: **616.551.2621**
Monday - Friday 8 a.m. to 4 p.m.

Or email us at:
gasrenewalscheduling@dteenergy.com

Please leave a message after hours, and we will return your call within two business days.



22461441GRMI/XX/Allied/4-22

DTE

One Energy Plaza
Detroit, MI 48226-1279

DTE



Coming Soon to Your Neighborhood!

Upgrades to Your Natural Gas Delivery.

PRESORT STD
U.S. POSTAGE
PAID
DETROIT MI
PERMIT NO. 724

Dear Neighbor,

DTE crews will be working in your neighborhood soon to ensure safe, reliable and more environmentally-friendly natural gas delivery.

We'll start by upgrading the pipes that run under the street and to your property with more efficient, longer-lasting materials. Next, we'll replace your indoor gas meter with an outdoor meter that we can read and maintain without having to enter your home or business.

Here are a few details you should know:

- During construction you may see stakes or flags; please do not move them. They mark boundaries and underground utilities and help promote efficiency and safety.
- An approved DTE contractor may ask to come inside to inspect your sewer line and confirm its location. This step helps ensure that our work doesn't interfere with existing underground pipes.
- DTE crew members and contractors follow current health and safety guidelines.

If you have questions, please call **616.551.2621** or email us at: gasrenewalscheduling@dteenergy.com

Thanks for your cooperation!

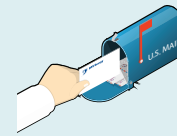


Kevin Mills
Manager, Gas Operations, DTE Energy

What to expect

PHASE 1: Communication Begins

- Construction may begin as early as two to three weeks after you receive this letter.
- During the upgrades, we will communicate with door hangers, phone calls, in person or on **Nextdoor.com**.
- You can get info and check your status at: dteenergy.com/gasrenewalmaps



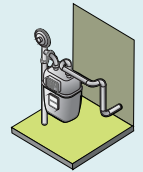
PHASE 2: New Gas Lines Installed

- We will install new gas lines under the street and upgrade the pipes that run to your home or business.



PHASE 3: Inside Meters Moved Out

- DTE will call or knock on your door to set up a time for your meter move.
- Indoor gas meters will be moved outside where the gas line enters your property.
- The move will take two to three hours and your gas service will be temporarily turned off.
- If your meter is already outside, DTE will only enter your home to relight your appliances when work is completed.



PHASE 4: Property Repaired

We repair anything we disturb.

- For work done May-October, we will permanently repair affected sidewalks, driveways, landscaping and lawns within 30 days of project completion.
- For work done November-April, we'll put in a temporary repair to take you safely through the winter. We'll return to make final repairs when weather allows and finish them by June 30.

